

LIFTGATE SERVICE

A GUIDE TO DELIVERING FREIGHT
WITHOUT A DOCK



Need a lift?

Liftgate service makes freight transportation more efficient, secure and accessible for our customers achieving success. A liftgate is a hydraulic platform attached to the back of trucks and trailers that makes loading and unloading heavy freight safer and easier.

We take your freight to new heights

Liftgates are hydraulically or electrically powered platforms installed on the rear of a truck or trailer. With the push of a button, the liftgate raises or lowers to the appropriate height, ground level or truck bed, making it easier to load or unload freight directly.

Some liftgates fold under the truck bed when not in use, while others lay flat against the back door. Common operating features include toggle switches or handheld controls, safety features like automatic stops or ramps and manual overrides in case of a power failure.

At MX Logistics, all of our trailers come equipped with liftgate capabilities, allowing us to ensure smooth and efficient freight deliveries when the destination has no loading dock. You'll most commonly find liftgates installed on box trucks, straight trucks, dry vans and refrigerated trailers (also known as reefer trucks). Learn more about what is the best way to transport freight.





With the push of a magic button, the liftgate raises and lowers.

The Ups & Downs of Liftgates

PROS

- Convenient for locations without docks
- Improves driver and worker safety
- Reduces the need for extra equipment
- Saves time during last-mile deliveries

CONS

- Adds weight to the vehicle
- Slightly reduces cargo space
- Requires additional maintenance
- Includes extra fees



Where can I find and download this document?

This PDF guide is available to <u>download</u> <u>on our website</u>. We are always refining our services to improve the user experience. Your feedback is appreciated. Thank you for choosing MX Logistics.

When should you request a liftgate?

If your delivery location doesn't have a loading dock or where equipment is limited, a liftgate is essential. It's also recommended when your freight is over 150 pounds, not palletized or if there's no forklift or unloading crew available at the drop-off point. In these cases, a liftgate can prevent damage, delays and unnecessary physical harm.

Liftgate service comes with an additional fee. This is because not all freight requires a liftgate and using one involves extra equipment, time and increased operational costs. That said, we offer clear and transparent pricing, so you'll always know upfront whether your shipment requires liftgate assistance and what it will cost.



There are two main types of liftgates: rail-style liftgates, which are mounted directly to the rear of the truck, and tuck-under liftgates, which fold and store beneath the truck when not in use.







We operate a 50,000 sq. ft. warehouse with 16 docks ready to load freight for both our fleet and yours!





This is what a liftgate looks like when it's fully deployed. This model is a tuck-under liftgate.

See a liftgate in action!

<u>Click here</u> or on the image below to watch a one minute video on how a liftgate works available on our YouTube channel.





₽ NEED A LIFT?

We offer professional liftgate services to ensure safe, efficient delivery when there's no dock or equipment onsite. Our liftgate-equipped trailers make loading and unloading freight easy and stress-free.



Mx Logistics

